

**DEPARTMENT OF RESOURCES RECYCLING AND RECOVERY**801 K STREET, MS 15-52, SACRAMENTO, CALIFORNIA 95814 • (916) 324-5392 • [WWW.CALRECYCLE.CA.GOV](http://WWW.CALRECYCLE.CA.GOV)**NOTICE****January 4, 2016****To:** All Certified Recycling Centers**From:** Recycling Program Enforcement Branch (RPEB)**Subject:** Refusal to Accept Eligible CRV Containers

Over the last several months, the Department of Resources Recycling and Recovery (CalRecycle) has received complaints and has observed during inspections that non-grandfathered Recycling Centers (RCs) have posted signs to indicate they are not accepting eligible California Refund Value (CRV) containers. Although the majority of the complaints and observations are associated with refusal to accept CRV glass containers, other empty beverage container material types are also not being accepted.

Pursuant to Public Resources Code 14572 (a), a certified recycling center shall accept from any consumer any empty beverage container, and shall pay to the consumer the refund value of the beverage container.

RCs that refuse to redeem eligible CRV containers force consumers to find and travel to another recycling center, to take their material back and return to the RC on another day in the hope that the material will be accepted then, or to dispose of their CRV material. Denying consumers convenient opportunities to redeem their CRV materials is contrary to the original intent of the California Beverage Container Recycling & Litter Reduction Act.

CalRecycle deems this to be a serious matter and will continue to enforce CRV redemption convenience for consumers. To this end, CalRecycle will be citing all future observed incidents of refusal to accept eligible CRV containers with a Notice of Violation and associated fine. Handling Fee Applications may also be denied for locations found to be not accepting all eligible CRV empty beverage containers.

Failure to comply with the Act and/or Regulations may result in civil penalties, restitution, revocation of authorization to cancel, or suspension or revocation of your certificate. Should you have any questions, please contact the Recycling Program Enforcement Branch at:

Recycling Program Enforcement Branch  
801 K Street MS 15-52  
Sacramento CA 95814

Phone: (916) 324-5392  
Fax: (916) 319-7300  
Email: [Investigations@calrecycle.ca.gov](mailto:Investigations@calrecycle.ca.gov)

Sincerely,

John Halligan, Branch Chief  
Recycling Program Enforcement Branch  
Division of Recycling  
CalRecycle