

## Covered Electronic Waste Recycling Program Electronic Claim Submittal Webinar 3.18.26 – Talking Points

### Slide 1 (Jen)

Good morning, everyone! Thank you so much for taking time from your busy schedules to participate today in the Electronic Claim Submittal Training Webinar. My name is Jennifer Sheehan, and I am a supervisor of a unit that reviews covered electronic waste recycling payment claims. I am presenting with Diana Gubata, who is a claim analyst in our program and has been building the electronic claim submittal system through our CEWIS database. We encourage you to ask questions today and if you would like one on one assistance, please feel free to contact us at [ewasteclaims@calrecycle.ca.gov](mailto:ewasteclaims@calrecycle.ca.gov). We are here to help.

### Slide 2 (Jen)

During this webinar, we will use a mock May 2026 claim with a made-up recycler, collectors and residual facilities that we created for training purposes. I chose to create a mock CBEP claim, since CBEP are new to the program and you may not be familiar with the claim documentation.

Today we will review:

- What the Covered Electronic Waste Information System, referred to as CEWIS, is.
- Sections 1 through 6 of the completed claim forms and the form fields in CEWIS that correspond to these sections.
- We will provide an opportunity to answer any questions that you may have.
- Section 7 and 8 of complete claim forms and the corresponding sections in CEWIS.
- Another opportunity to answer any questions that you may have.
- Then we will discuss making corrections to a claim after the claim has been submitted, the claim summary for your records, uploading, naming, and combining files.
- We will provide another opportunity to answer any questions.
- We will review the documentation required for a transfer of covered electronic waste and the claim completeness checklists.
- Then we will provide one last opportunity to ask questions about anything covered in the presentation.
- There are two ways that you can ask a question.

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- You can raise your hand, and you will be unmuted.
- Or you can type the question in the meeting Q and A. We will read your question and respond. After responding, we will unmute you to make sure we answered your question.

### Slide 3 (Jen)

- CEWIS is the database that CalRecycle uses to process and pay Covered Electronic Waste Recycling payment claims.
- CalRecycle began modifying CEWIS in 2024, allowing recyclers to submit claims electronically.
- Due to new regulations, all claims, CRT, non-CRT, and CBEP claims, must be submitted electronically beginning on April 1, 2026.

### Slide 4 (Jen)

To modernize the Program, CalRecycle continues to enhance CEWIS. We are moving away from the use of some claim forms and towards the entry and importing of claim information directly into CEWIS. With the exception of Form 196, claim forms are still available on our website and they may be used for your records. In this webinar, we will review each section of the claim forms and the corresponding tabs and sections in CEWIS. We will review what information will be entered directly into CEWIS, what information can be imported, and what will be uploaded. Please note that the examples shown in this presentation are for training purposes. Recyclers are responsible for following regulatory requirements when submitting any information to CalRecycle.

### Slide 5 (Diana)

Hi everyone, my name is Diana Gubata, a Program Analyst with CalRecycle E-Waste Branch. I support CEWIS system updates, website coordination, and claim review processes. Today, I will be providing a walkthrough on how to submit claims electronically in CEWIS. Jennifer will then compare this process to the updated reference forms.

As noted in previous webinars, CalRecycle has revised the claim forms and retired Form 196. All data previously entered on Form 196 will now be entered directly into CEWIS.

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- At the top of the slide, you will see the landing page when you login to your web pass account.
- At the bottom of the slide, you will see how to add a claim.
  - You will see the left navigation window, select “Payment Claims”
  - You will then be taken to the “Payment Claims” page, and this page will allow you to add a new claim. You will also see all past claims that have been submitted and any submissions you are still working on.

### Slide 6 (Diana)

You will see that claim type is now a radio button. You have 4 options.

- CRT
- Non-CRT
- CRT and Non-CRT
- Battery-Embedded Products (BEP)

### Slide 7 (Diana)

- This screen will show you information and allow you to start the claim process. You will see participant information as well as the pending and completed claims that you have submitted for the past 6 months. You will:
  - Enter the reporting year and month
  - Select the claim type. This can be CRT, non-CRT, CRT and non-CRT, or CBEP. Please note that CBEP claims must be submitted separately.
    - After the reporting year, month and CEW type is selected, you will be able to enter the total lbs., and the rate will automatically be selected.
    - If the reporting period and CEW type has been submitted already, you will receive an error message.
    - It is important to select the correct reporting period to ensure the proper rate is identified for each claim.

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- CRT: The reporting month for a recycling payment claim is the calendar month in which the approved recycler or dual entity first makes shipment(s) to an initial destination of bare CRTs or CRT glass cullet derived from the claimed CEW.
- Non-CRT: The reporting month for a recycling payment claim is the calendar month in which the approved recycler or dual entity first cancels any of the non-CRT CEW being claimed.
- CBEP The reporting month for a recycling payment claim is the calendar month in which the approved recycler or dual entity first cancels any of the battery-embedded CEW being claimed.
  - Enter the total pounds claimed.
  - The claim signatory will default to whoever is logged in but can be changed with the drop-down box.
- Once you save your selection, you will have created a submission# to start your Claim.

### Slide 8 (Diana)

The claim submission process may have up to 5 tabs to be completed before the Claim can be submitted. As this is CBEP claim, there are only 4 tabs. The number of tabs will be determined by the claim type you select.

- You will then see the tabs at the top update to show what information is required to submit a claim.
- You will see tab: Detail (196) changes can be made until you submit the claim.
- Depending on the claim type: you may see tab: CRT (196A), non-CRT (196B), BEP (196C). For this example, it is a BEP claim, so we see BEP (196C)
- On the right-hand side you will notice a box becomes viewable which shows the checklist of required documents. Depending on the claim type this list will be tailored to the documents required for the claim submission you are working on.
- This checklist will be viewable on the documents tab as well, and as documents are added you will see a green check mark.

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- There are tool tips that will be displayed on the individual documents that can provide additional information about the documents we need.
- You will notice the changes for Documents/Submit. These tabs have been split. There is now a Documents Tab and a Submit tab. You will see more details of these tabs later in this presentation.

### Slide 9 (Jen)

CalRecycle Form 196C is the new form for the documentation of CBEP CEW cancellation. Sections one through six of the form will be entered directly into form fields in CEWIS. Our mock claim for Rebecca Recycling is a May 2026 claim, and the claim activity period, or CAP, is May 1, 2026, to May 29, 2026. Recyclers sometimes make mistakes with the reporting month and the CAP. As mentioned earlier, for CRT claims, the reporting month is the month that the recycler first ships bare CRTs. For non-CRT claims and CBEP claims, the reporting month is the month that cancellation began. The CAP starting date is the same for all CEW types- the date of the first transfer. The CAP end date for a CRT claim is the last date of bare CRT shipment. For non-CRT and CBEP claims, it is the last date of cancellation.

- In our mock claim, Rebecca's Recycling collected 160,000 lbs. of CBEP CEW, but only had time to cancel 130,000 lbs., so they can only claim 130,000 lbs. They explained that they will cancel the remaining 30,000 lbs. in June. They calculated the payment by multiplying the standard statewide combined recovery and recycling payment rate by the 130,000 pounds of cancelled CBEP CEW. They selected the method of cancellation.

### Slide 10 (Diana)

- This slide shows the information required from the 196C sections I. II. And III.
  - I. Reporting information
  - Date of first transfer
  - Date of last BEP cancellation
  - Collected and transferred to recycler
  - Collected and transferred but not cancelled. (If you have more material to report than was claimed and cancelled)

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- These boxes all follow how we input information for the non-CRT claims.
- II. Disposition of BEP CEW collected and transferred but not cancelled
- This is where you provide a brief description of material not cancelled but was collected, if none report type N/A.
- III. Calculation of cancelled BEP CEW from California sources only
- The only selection needed from the Recycler is to identify dismantling BEP CEW by removing battery or approved alternative method of cancelling BEP CEW.
- All other information is filled out from the detail (196) fields.

### Slide 11(Jen)

Sections 4 and 5 on the hardcopy of the 196C are used to record the total pounds of residuals generated, shipped and stored. There are a few important things to understand about this section.

- In a CBEP claim, each battery chemistry is considered a separate residual. As a result, the generated and shipped weights of each battery chemistry are required. The recycler must issue separate weighmaster certificates for each battery chemistry. The total weight of all of the battery chemistries is also required.
- A mistake that I often see new recyclers make in this section is including previous months storage on this form. Only the weights of residuals generated as a result of this month's cancellations should be listed. For example, in our mock claim, the 1,000 lbs. of stored copper were the result of May's cancellations only.

### Slide 12 (Diana)

The CEWIS entry of the residuals generated, shipped and stored looks very similar to the form entry.

- In this slide you will see post-cancellation disposition for batteries and weight of treatment residuals.
- Post-cancellation disposition for batteries is a summary breakdown of the battery details and chemistry.

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- Weight of treatment residuals is the summary of all residuals generated broken down of total shipped and total stored. You will see all battery chemistries is asking for the weight of all the batteries combined.
- When adding post-cancellation disposition of batteries, you will select “add new record” for each line item. As you finalize the individual sections, you want to save changes to ensure those records are retained. As we go through each table for CBEP, this process is the same for the 196C CRT and the 196B non-CRT CEW.
- If “other battery chemistries” are selected, additional detail needs to be provided to specify the chemistry. As a reminder, the only residual that must be shipped prior to the submittal of a claim is bare CRTs. All other residuals may be stored.

### Slide 13 (Jen)

Section 6 of the form is used to record the dates of cancellation, the total pounds cancelled each day, and the method of cancellation used.

### Slide 14 (Diana)

Daily cancellation entry for all claim types are processed the same way. There are multiple ways to fill out the information. This is a required field as we need the daily cancellation records for all claims for it to be a complete claim. You can individually add each record with the date and weight.

### Slide 15 (Diana)

The other option is to import records. We have templates that we are updating for CBEP that will be shared within the next 2 weeks and will work for all claim types. If the information is filled out in your excel workbook, you can then import the data directly into the table, as seen in the two slides.

- 1<sup>st</sup> you select “Choose File”.
- Then you can locate your file on your computer. Please make sure you utilize the template we created. Since the template provides a ready to use structure, it has pre-configured headers and labels that the website can read.

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### Slide 16 (Diana)

- After selecting the file, you will select import the Excel file or CalRecycle PDF form. All line items should then auto fill within the table.
- Here you will see an example of a cancellation log completed with the template and how it will appear once it imports.
- Also, the files will automatically save with your claim as backup in the documents tab.

### Slide 17 (Alex)

We will now provide an opportunity to answer any questions that you may have about the material that we have covered so far. You can ask a question by:

- Raising your hand so that you can be unmuted.
- Typing your question into the Q&A feature of this meeting.

### Slide 18 (Jen)

Section 7 of the form records the accumulation start date, the date shipped, reference number, pound generated, shipped and stored for each battery chemistry, and the name of the destination that the batteries were shipped to.

- I recommend using the weighmaster certificate for the reference number.
- If a battery chemistry was stored, such as the nickel-metal hydride batteries in this example, the destination facility should be left blank.

### Slide 19 (Diana)

We have identified this section as an area we plan to enhance soon so that recyclers will have the option to import this information directly. Once this enhancement is complete, we will share all claim-submission templates and notify recyclers of the update.

In this section, you will identify the individual battery chemistries that have been shipped. The purpose of this section is to break down the Battery Chemistry and specify the corresponding shipping information.

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When we request pounds generated, pounds stored, and pounds shipped, we are asking for the material associated specifically with the reporting month of the claim. For example, in Rebecca's May claim, the recycler generated 9,000 lbs. Of those 9,000 lbs., they stored 7,000 lbs. and shipped 2,000 lbs.

Please remember that when you provide pounds stored and pounds shipped, the numbers should reflect only the material associated with the claim month being reported.

### Slide 20 (Jen)

Section 8 of this form records the shipments of other treatment residuals such as but not limited to plastic, copper, non-copper metals, circuit boards, glass, and fibers. This section also records the description of material flow, meaning the various brokers or facilities that some residuals are shipped to until the residuals reach a final recycling or processing facility or a landfill.

- Please note that in this example, the first plastic shipment shows that 25,000 lbs. of plastic were shipped but only 13,000 lbs. were claimed. The difference is due to the shipping of 12,000 lbs. of plastic that were generated and stored in a previous claim.

### Slide 21 (Jen)

For clarity, when shipping more pounds of a residual than are claimed, please consider adding a note that explains the difference.

- In this example, a note was added to the bottom of the weighmaster certificate and highlighted in blue explaining that 12,000 lbs. of plastic were generated in April's claim, and the remaining 13,000 lbs. of the shipment were generated during May's cancellations. This allows claim reviewers to understand what occurred and to move more quickly through this part of the review.

### Slide 22 (Jen)

I'd like to clarify how a recycler should report residual shipments that occur after the CAP end date but before the claim is submitted to CalRecycle.

- In this example, the CAP end date is May 29, 2026, but the last shipment of plastic occurred the following day.

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- If you have residual shipments that occur after the CAP end date but before you submit the claim, please include the required shipping documents in the claim and list the residual as shipped in Section 5.
- In this example, the 10,000 lbs. of plastic shipped after the CAP end date are included in the 23,000 lbs. of plastic shipped.

### Slide 23 (Diana)

In this section, we identify all “other” residuals that were shipped. Here, you will record the shipment date, the type of residual, the destination, a description of the material flow, the total shipped weight, and the total claimed weight for each residual.

- You can enter the items in two ways:
  - Add each one manually as a record.
  - Or import the information which will be demonstrated in the next screens.

In this section, we request both the Shipped Weight and the Claimed Weight. The Claimed Weight represents the portion of the total shipped weight that is associated specifically with the reporting month for the claim being submitted. Only material generated during the reporting period should be included in the claimed weight.

### Slide 24 (Diana)

The other option is to import records. We have templates that have been shared and will work for all claim types. If the information is filled out in your excel workbook, you can then import the data directly into the table, as seen in the two slides. 1<sup>st</sup> you select “choose file”.

- Then you can locate your file on your computer. Please make sure you utilize the template we created. As the template provides a ready to use structure, it will have pre-configured headers and labels that the website can read.
- We will be updating the templates to show a reference for all the material types. I will send those out to all recyclers for their use.

### Slide 25 (Diana)

- After selecting the file, you will select “import Excel file” or “CalRecycle PDF form”. All line items should then auto fill within the table.
- Here you will see an example of a shipping log completed with the Excel template and how it will appear once it imports.
- Also, the files will automatically save with your claim as backup in the documents tab.
- We will be updating the templates to show a reference for all the material types. I will send those out to all recyclers for their use. This process is the same for 196A CRT and 196B Non-CRT.
- The 196A, 196B, and 196C forms act as PDF import templates for treatment residual shipments. We can complete the online versions and apply the same process to the Excel file to automatically fill the table with the required information.

### Slide 26 (Diana)

You'll notice that Documents now has its own tab. We've also expanded the view so you can easily see all documents you upload. To add a document, select Add Document at the top. This will take you to the Payment Claim Document Detail page. For CBEP, there are five required Document Categories, which you can select from the drop-down Type menu. You can upload additional documents within any category, and we've also added an “Other” category if your document doesn't fit into one of the five required types. For each uploaded document, you'll enter a Document Title and may add Description/Notes. After you click Save, you can return to the Documents tab. On the right-hand side, you'll see your checklist of required documents. As you upload each one, the checklist will automatically update with a green check mark.

You can also hover over the tool tips next to each required document for additional guidance. Under Payment Claim Documents, you'll see preview icons of the document formats. You can click any of these to view or download them. All uploaded documents will appear in the table, showing the title, description, upload date, and document type. At the bottom of the table, you'll see an example of Imported Shipments. If you use the import feature on the 196C, that document will automatically save to your

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Documents tab and check-list is updated. This process is the same for CRT, non-CRT, and CBEP.

### Slide 27 (Diana)

Now we're on the Submit tab, which is the final step. This tab includes the Claim Legalese language. The signature is automatically filled based on the user who is logged into the system, and it cannot be changed.

The only item you will need to update is the City Signed field. To do this, click Edit, select the correct city, and then click Save. The Submit Online Claim button will only appear once all sections of the claim have been completed and all required documents have been uploaded. When everything is finished, you can select Submit. Please note that once the claim is submitted, no further changes can be made to the online submission. This process is the same for all Claim Types, CRT, Non-CRT, and CBEP.

### Slide 28 (Alex)

We will now provide an opportunity to answer any questions that you may have about the material that we have covered so far. You can ask a question by:

- Raising your hand so that you can be unmuted.
- Typing your question into the Q&A feature of this meeting.

### Slide 29 (Jen)

Next, we will discuss corrections to submitted claims, the claim summary, for recycler's records, uploading, naming, and combining files.

### Slide 30 (Jen)

After an electronic claim is submitted to CalRecycle, the claim is locked and the recycler cannot make any changes. If a mistake was made when entering information directly into CEWIS, such as the total pounds of a residual shipped or stored, the recycler can email the claim reviewer and provide the original information and the corrected information. The claim reviewer can correct the CEWIS record on your behalf.

### Slide 31 (Diana)

CalRecycle has added a new claim summary report feature that allows recyclers to view and download a PDF summary of their claim. This report captures your submission information, along with any updates or changes made throughout the process. You can generate this report at any point after starting a submission.

As your claim progresses—or if any modifications are made—you can request a new report. Each time you generate it, the PDF will reflect the most current information. This feature is available on the 196 tab of every claim submission. You will see

- Claim Information
- Payment approved
- Payment issued
- Claim details
- Material summary

At the bottom of the report, you will also see a “report issued” section, which provides a timestamp showing when the document was generated.

### Slide 32 (Diana)

Today, we want to share a few helpful tips for organizing and uploading files for your claim. These practices will make your submissions easier to manage and reduce the number of individual uploads you need to complete. We'll focus on three areas; naming convention, folder uploads versus individual file uploads, and combining files.

- First, organizing your documents into folders before you submit them helps keep your data structured and limits the number of uploads. In the example on the screen, you'll see two main categories: Shipping Records and Transfers.
  - For Shipping Records, you can create subfolders for each material type. Inside each subfolder, include the corresponding documents or shipping receipts. File names can include the material type, dates, or weighmaster certificate numbers. This makes the documents easy to locate and helps us retrieve information more quickly during our review.
  - Transfers often involve a large number of files. Organizing them by collector, CEWID, or both is extremely helpful in ensuring

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that all required documentation is included. Within each collector folder, you can also add subfolders for individual handlers. When you save each transfer, labeling it with the transfer reference number or weighmaster certificate number helps us easily identify the document.

- Overall, this level of organization reduces the number of uploads, keeps your documents in order, and helps prevent missing items during submission.

### Slide 33 (Diana)

- Once your files are organized, compress the folders into a ZIP file so the entire folder can be uploaded at once. To do this, select the folder, right click, choose “compress to...,” and select “ZIP file.” After the ZIP file is created, you can upload it to your online submission.
- Another helpful tip is to combine multiple documents for a single transfer into one PDF. The original files may be in different formats; consolidating them into a single PDF allows us to complete both the completeness and compliance reviews more efficiently. The faster the review is finished; the sooner we can move the claim forward for approval.
- Although this presentation focuses on CBEP, these processes, tips, and updates apply to all claim types. I will also share all templates that can be used across all claim types.

### Slide 34 (Alex)

We will now provide another opportunity to answer any questions that you may have about the material that we have covered so far. You can ask a question by:

- Raising your hand so that you can be unmuted.
- Typing your question into the Q&A feature of this meeting.

### Slide 35 (Jen)

As discussed in February’s recycler webinar, beginning on April 1, 2026, CalRecycle is changing the way in which it reviews recycling payment claims. This applies to all CEW types; CRT, non-CRT and CBEP claims.

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Claim review will consist of 2 parts; the completeness review and the compliance review.

- The completeness review will occur during the first 30 days of review and will ensure that the recycler has submitted all of the required documentation. If a claim is deemed complete, the recycler will be notified, and the compliance portion of the review begins.
- If the claim is deemed deficient, CalRecycle shall reject the claim and notify the recycler of the specific reasons that the claim was deemed deficient.
- We hope to be able to let Recyclers know about all of the deficiencies in a claim but there may be instances where we find additional deficiencies and the regulations allow for this.
- After deficiencies are corrected and the claim is resubmitted, the claim shall be considered a new claim and will be assigned a new claim number. CalRecycle has a total of 90 days to review the new claim. Within 30 days of the new claim submission, CalRecycle will review the new claim for completeness.
- If the new claim is complete, CalRecycle will notify the recycler, and will continue their review of the claim.
- If the new claim is deficient, CalRecycle shall notify the recycler of the specific reasons that the claim was deemed deficient and reject the claim so that the recycler can correct and resubmit the claim.

### Slide 36 (Jen)

In order for a transfer to be deemed complete, the following documentation must be submitted:

- A transfer receipt documenting the total units and weights transferred from an approved collector to an approved recycler.
- Weighmaster certificate
- Collection logs documenting the collection of CEW. It is important to note that the collection log requirements for CRT, non-CRT, and CBEP CEW are the same.
- If applicable, a Proof of Designation, referred to as a POD.
  - California Code of Regulations Section 18660.48(c) requires Designated Approved Collectors to provide a copy of the

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- applicable POD to another approved collector or approved recycler **at the time of transfer**.
- Since the POD is required at the time of transfer, the POD is a required component of **each** transfer in which CEW are collected under a designation. Please make sure that the applicable POD is attached to each transfer and not uploaded separately with all PODs bundled together.
- Please note that Section 18660.48(b) requires CEW collected under a designation to be logged separately.
- Since designations cover the collection of CEW and CBEP are a type of CEW, existing designations cover the collection of CBEP CEW.
- If applicable, source anonymous collection logs. Section 18660.20(j)(1)(E) requires source anonymous CEW to be documented separately from CEW that has California source documentation.

### Slide 37 (Jen)

Next, we will share the claim completeness checklists. Before we do, here is the disclaimer for this presentation.

### Claim Completeness Checklists (Jen)

To assist recyclers in submitting complete claims, CalRecycle has created a claim completeness checklist for each CEW type. The checklists will be posted on our website by end of next week. We will send an email notifying you when the checklists are posted on our website.

It is important to note that the checklists are provided as a quick reference tool to assist approved recyclers in submitting complete payment claims. They summarize documentation and reporting elements required under the Electronic Waste Recycling Act and related regulations. The checklists do not replace or modify statutory or regulatory requirements. CalRecycle will evaluate claims for completeness and eligibility based on applicable statutes and regulations.

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- This is the completeness checklist for **CRT claims**. It is broken down into the following sections:
  - The information that is directly entered into CEWIS.
  - The required documentation when bare CRTs are shipped to the following ultimate dispositions:
    - A hazardous waste landfill
    - A lead smelter facility
  - Requirements when shipping other residuals such as but not limited to plastic, copper, non-copper metals, wood, circuit boards, and other.
  - The total pounds of each treatment residual.
  - The daily cancellation logs
  - Transfers and collection logs
  - A check to verify that the total weight claimed is supported by the transfers and cancellation records.

The **Non-CRT checklist** is structured in the same manner. It consists of:

- The information that is directly entered into CEWIS.
- Requirements for bare plasma panels, which is broken down into:
  - Requirements for shipped bare plasma panels
  - Requirements for stored bare plasma panels
- Requirements for LCD lamps broken down into:
  - Requirements when shipped to a recycling facility
  - Requirements when shipped to a hazardous waste landfill
  - Requirements when stored
- Requirements when shipping other residuals such as but not limited to plastic, copper, non-copper metals, LCD bare panels, circuit boards, and other (please include batteries generated from non-CRT cancellation here). The total pounds of each treatment residual.
- The daily cancellation logs
- The logs of the make, model, and individual weight of each non-CRT CEW prior to cancellation
- Transfers and collection logs

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- A check to verify that the total weight claimed is supported by the transfers and cancellation records.
- The final checklist is for **CBEP claims**, which consists of:
  - Separate weighmaster certificates issued by the recycler for each treatment residual derived from the cancellation of CBEP CEW.
  - The information that is directly entered into CEWIS.
  - The documentation required for each of the following battery chemistries: lithium-ion, nickel-metal hydride, sealed lead acid, nickel-cadmium, and other batteries. Requirements are broken down into:
    - The requirements when batteries are shipped to a recycling facility.
    - The requirements when batteries are shipped to a hazardous waste landfill,
    - The requirements when stored.
  - Requirements when shipping other residuals such as but not limited to plastic, copper, non-copper metals, circuit boards, glass, fibers, any hazardous components, and other. Requirements are broken down into:
    - Requirements when shipped to a hazardous waste landfill
    - Requirements when shipped to a recycling facility
    - Requirements when stored
  - The total pounds of each treatment residual.
  - The daily cancellation logs
  - Transfers and collection logs
  - A check to verify that the total weight claimed is supported by the transfers and cancellation records.

We will now provide an opportunity to answer any questions that you may have. You can ask a question by:

- Raising your hand so that you can be unmuted.
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This concludes our presentation. Thank you for your participation! The PowerPoint presentation, talking points, recording of this webinar and the claim completeness checklists will be posted on our website. If you have any questions or would like one on one assistance, please contact us at [ewasteclaims@calrecycle.ca.gov](mailto:ewasteclaims@calrecycle.ca.gov). We are happy to help.